



# Airspace and Traffic Samples

March 20, 2002

Ben Willems
Engineering Research Psychologist
NAS Human Factors Group
FAA William J. Hughes Technical Center









# Overview

- (my soap-box)
  - General Approach
  - Measures
- Generic Airspace
- Levels of Traffic
- Scripts
- Traffic Samples
- Learning Effects







# General Approach



# To maximize our gain:

- Repeated Measures Design
- Many experiments folded into one.
  - Several aspects of controller behavior and performance
  - Analyses of different aspects independently to form a "profile"







# General Approach (continued)



#### Measures

- Questionnaires and Self-Ratings
- Subject Matter Expert Observer Ratings
- Workload
- Audio-Video Recordings
- Communications
- Standard Simulation (System) Measures
- Efficiency
- Situational Awareness
- Visual Scanning









# Fidelity

- How real for realism?
- Operational systems or something with the look and feel of the real thing?
- Existing airspace or something with the look and feel of real airspace?

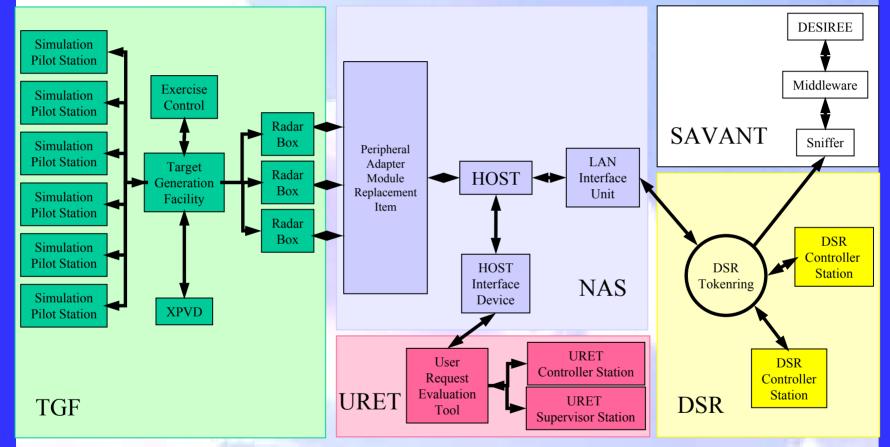






# DSAR1 Implementation DSAR TGF/HOST/DSR/URET





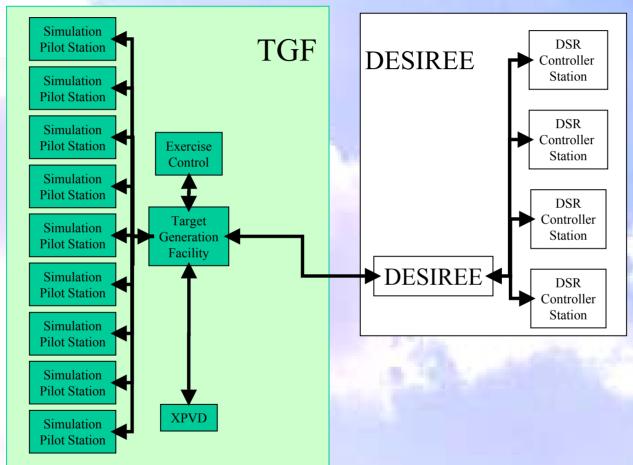




















# Generic Airspace

- Not a new concept
  - Aerocenter High as used at the FAAAcademy
  - ZCY or Universal Data Set (UDS) for Operational Test and Evaluation (documentation dated 1973)
  - Initiated in our laboratory as separate enroute and terminal airspace in 1994/95









# Generic Airspace: Advantages

- Easy to learn
- Controllers from any airspace
- Controllers start at level playing field
- Results generalize to NAS









# Generic Airspace: Disadvantages

- All participants have to learn
- Specific airspace related habits may not be transferred to the generic airspace
- No airspace specific results









# Generic Airspace: When to Use

- Concept Research
  - Change in systems
  - Change in procedures
- Do not use it when you are about to implement a facility specific system procedure









#### Generic Enroute Sector

- Used with ZJX controllers
  - tested on own airspace and generic airspace to determine if using generic airspace affected controller behavior
  - to determine time needed to train on generic airspace
- Naming convention based on compass rose



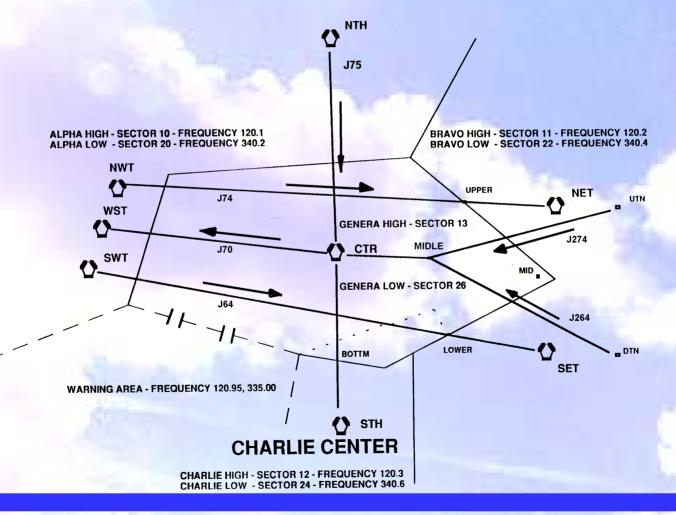




#### Generic Enroute Sector



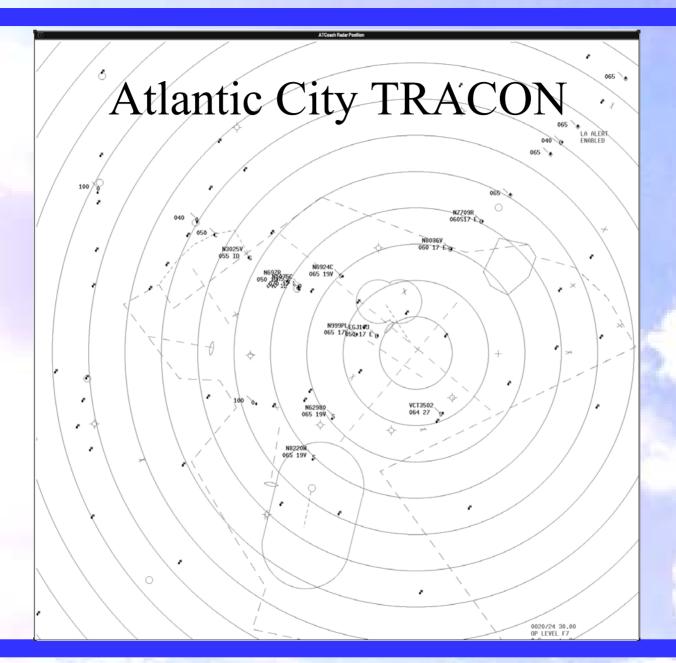
GENERA SECTOR: ADJACENT SECTORS AND FACILITIES





















# Generic TRACON Airspace

- Four Corner Post Layout
- Naming convention based on compass rose

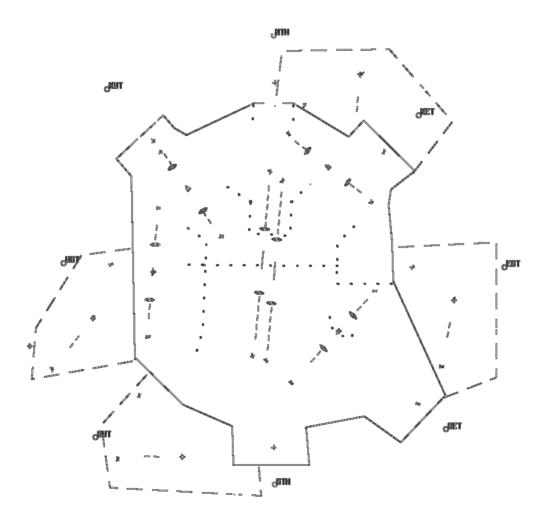








# Generic TRACON Airspace











## What Happened Next...

- Go study automation
  - User Request Evaluation Tool (URET)
    - Not connected to our simulator
    - Available with Display System Replacement (DSR)
    - How to get a good sample size of non-URET-trained controllers
- Create a Generic Center

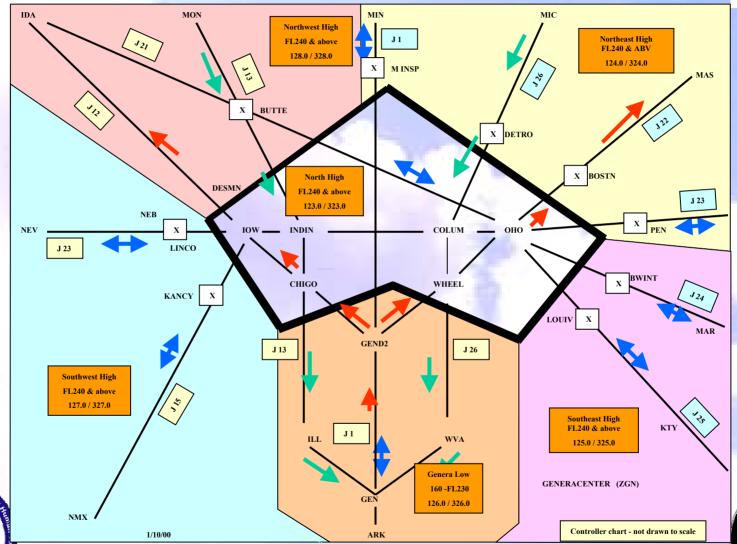








#### Generic Airspace for DSAR1









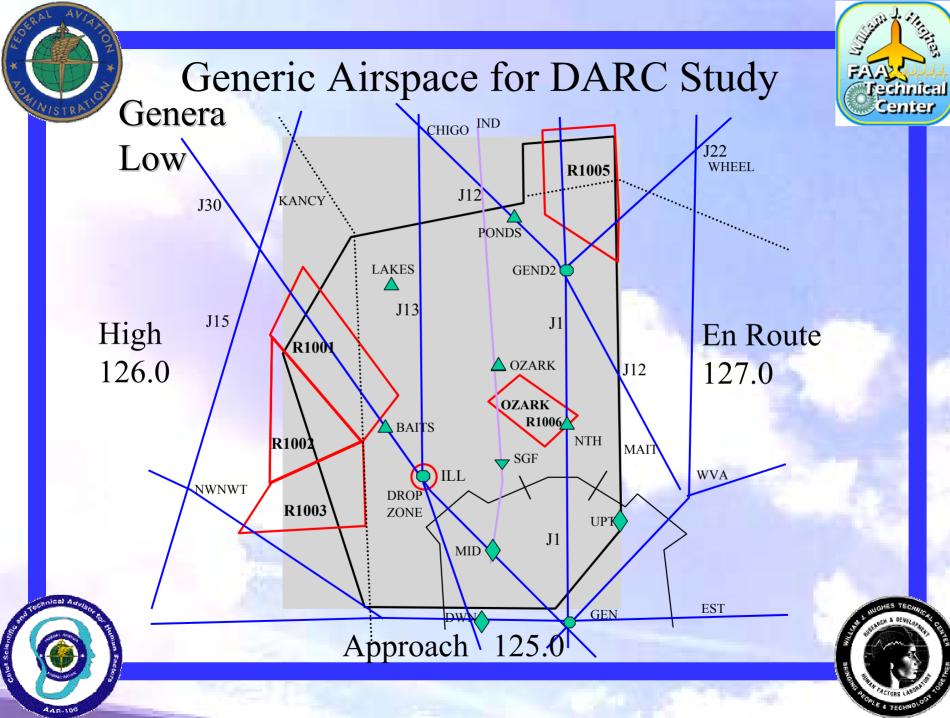
#### DSAR1 Implementation (continued)







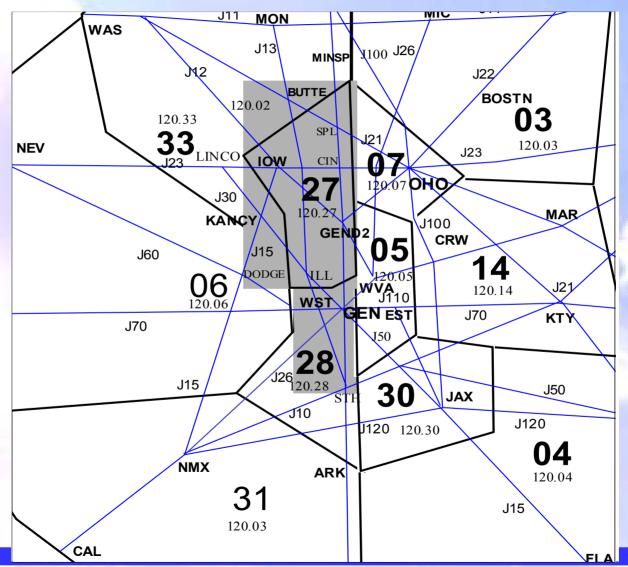














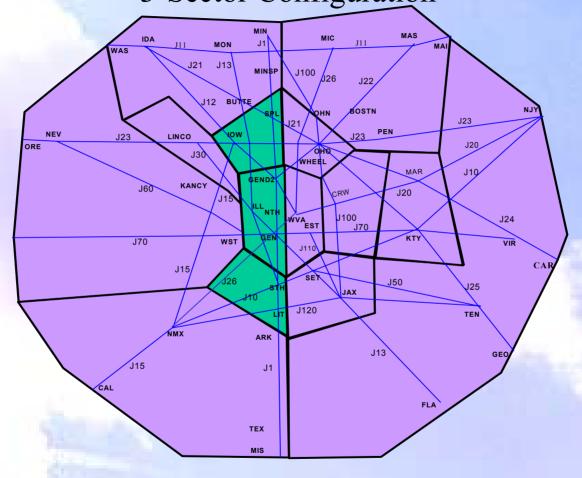




Genera Center

3-Sector Configuration





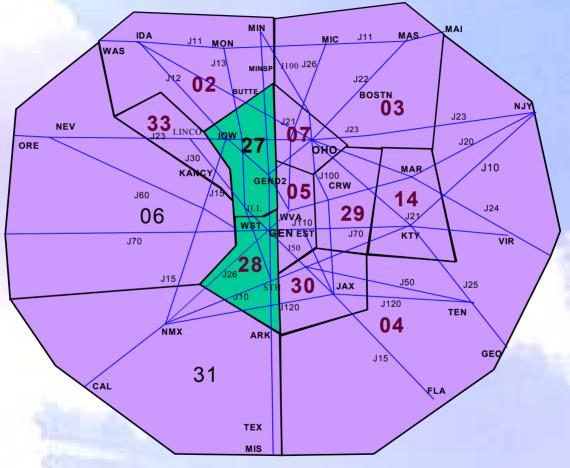






# Genera Center 2-Sector Configuration











# FALAY LIVE TO THE PROPERTY OF THE PROPERTY OF

#### Levels of Traffic

- We use an "operational" definition, a.k.a. "ask the experts"
- Personally I prefer to train controllers on "moderate" traffic and use levels that are "low" and "high" for experimental scenarios
- It would be a lot better if we could better define/characterize our scenarios in a more objective way









# Scripts

- ...or stuff happens
- when using scripts, bring in some "naive" controllers in a pilot study to see if the scripts actually work
- make sure that you have your measures in place that capture the essence of the script









# Traffic Samples

- Real airspace
  - Sampling Strategy
  - Data Collection
  - Data Screening
  - Scenario Generation
  - Scenario Shakedown
- Generic airspace
  - Define Traffic Requirements
  - GYOT (generate your own traffic)
  - Scenario Shakedown









# Learning Effects

- Control for order effects
  - counter balancing
  - rotation of scenarios under experimental conditions
- Sometimes (in my opinion often) you cannot get away with using multiple scenarios to prevent learning effects:
  - if you are interested in local events or situations, e.g.:
    - with this enhancement, are aircraft better spaced over a fix?
    - With change in procedures, will aircraft fly more efficiently?













